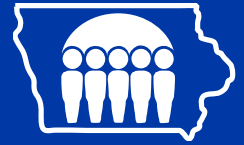


Volunteers



Purpose	The Volunteer Services Program enhances the delivery of services to lowans in need.									
Who Is Helped	<p>Volunteers, under the supervision of paid staff, assist in providing compassionate and caring service far beyond the services which could be provided by staff alone.</p> <p>Department volunteers supplement paid staff rather than replacing staff. This staff-volunteer team approach results in extended services to clients and is an essential component in the broad delivery of services.</p> <p>More than 5,200 people volunteered their services to DHS in SFY14. The number of lowans served by volunteers in SFY14 included:</p> <ul style="list-style-type: none">• Children: 6,393.• Adults under age 60: 7,633.• Adults 60 and over: 3,616.	<p>People Served by Volunteers in SFY14</p> <ul style="list-style-type: none">■ Children (36%)■ Adults <60 years (43%)■ Seniors (21%) <table><caption>People Served by Volunteers in SFY14</caption><thead><tr><th>Category</th><th>Percentage</th></tr></thead><tbody><tr><td>Children</td><td>36%</td></tr><tr><td>Adults <60 years</td><td>43%</td></tr><tr><td>Seniors</td><td>21%</td></tr></tbody></table>	Category	Percentage	Children	36%	Adults <60 years	43%	Seniors	21%
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<ul style="list-style-type: none">✓ Volunteers donate from 3 to 40+ hours per week throughout the year.✓ Nine DHS volunteers received a Governor's Volunteer Award in 2014.										
Services	<p>There were 78,223 total hours of volunteer service in SFY14. On average, 436 volunteers provided 15 hours of service per month. Service types include:</p> <ul style="list-style-type: none">• Direct service to clients/residents.• Indirect service, such as clerical assistance. <p>Volunteer hours increased by 60% between SFY13 and SFY14. The increase is due to the standardized reporting of hours to capture more of the work done by volunteers and one area is now using volunteers as guardians/conservators for dependent adults. The adult services are provided on a 24-hour per day basis.</p>	<p>Services in SFY14</p> <ul style="list-style-type: none">■ Individual Direct Service (79%)■ Individual Indirect Service (26%) <table><caption>Services in SFY14</caption><thead><tr><th>Service Type</th><th>Percentage</th></tr></thead><tbody><tr><td>Individual Direct Service</td><td>79%</td></tr><tr><td>Individual Indirect Service</td><td>26%</td></tr></tbody></table>	Service Type	Percentage	Individual Direct Service	79%	Individual Indirect Service	26%		
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Goals & Strategies	Goal: Utilize volunteers to supplement client service and relieve frontline staff. Simplify reporting to improve accuracy and limit administrative duties	Results: An increase in volunteer hours was documented in SFY14. An emphasis is being placed on the utilization of volunteers along with simplification of the reporting requirements.								

Cost of Services	The average annual cost to recruit, coordinate, and support a single volunteer is \$26.																					
	✓ If volunteers were paid at the base level of a clerk position, about \$11 per hour, the department cost would have been \$860,450 in SFY14.																					
Funding Sources	<p>The Volunteers program is funded by state dollars and federal funds, including the Social Services Block Grant.</p> <p>The actual budget for SFY15 was \$158,029.</p> <p>The anticipated SFY16 and SFY17 budget is \$148,259 (per year).</p> <ul style="list-style-type: none">\$63,573 (42.9 percent) is federal funding\$84,686 (57.1 percent) is state general fund	<p>SFY16 Funding</p> <p>■ State (57%) ■ Federal (43%)</p> <table border="1"><caption>SFY16 Funding Data</caption><thead><tr><th>Funding Source</th><th>Percentage</th></tr></thead><tbody><tr><td>State</td><td>57%</td></tr><tr><td>Federal</td><td>43%</td></tr></tbody></table>	Funding Source	Percentage	State	57%	Federal	43%														
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SFY16 & SFY17 Budget Drivers	<p>The funding level remained constant between 2010 and 2014. In SFY15, the funding level was slightly lower due to a reduction in available Social Service Block Grant (federal) funds due to sequestration. The federal funding decreased by \$9,796.</p> <p>The anticipated state funding for SFY16 and SFY17 is anticipated to remain at the SFY15 level.</p>	<p>Total Budget Funding</p> <p>■ Federal Funding ■ State General Fund</p> <table border="1"><caption>Total Budget Funding Data (Thousands)</caption><thead><tr><th>Fiscal Year</th><th>State General Fund</th><th>Federal Funding</th><th>Total</th></tr></thead><tbody><tr><td>SFY14</td><td>85</td><td>75</td><td>160</td></tr><tr><td>SFY15</td><td>85</td><td>68</td><td>153</td></tr><tr><td>SFY16 est</td><td>85</td><td>63</td><td>148</td></tr><tr><td>SFY17 est</td><td>85</td><td>63</td><td>148</td></tr></tbody></table>	Fiscal Year	State General Fund	Federal Funding	Total	SFY14	85	75	160	SFY15	85	68	153	SFY16 est	85	63	148	SFY17 est	85	63	148
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Legal Basis	<p>Federal:</p> <ul style="list-style-type: none">Domestic Volunteer Service Act of 1973(42 U.S.C. 4950 et seq),42 U.S. Code, Chapter 66 <p>State:</p> <ul style="list-style-type: none">Iowa Code, Chapter 217.13Iowa Administrative Code, 441 IAC 12																					